

Industry: Healthcare, Technology

Employees: 351-500

Location: United States, Canada, India, United Arab Emirates

Solutions: Data and Reporting

See how AAPC unifies a global workforce with BambooHR®



Employees across
4 countries



Customer
since **2014**



Doubled employee headcount with BambooHR



AAPC helps healthcare organizations and professionals raise the bar in medical coding, billing, auditing, and compliance. What began in 1988 as a resource for coders has grown

into a global community focused on education, certification, and support, while staying grounded in operational excellence and a people-first culture.



"BambooHR is a solution that truly supports HR leaders in their day-to-day and long-term goals."

AMY EVANS | VP OF HUMAN RESOURCES | AAPC

Challenges

Growth called for a supportive system

"Back in 2014, the business was growing enough that it was time to get some support in managing our workforce and resources and so we implemented BambooHR."

From the Stone Age to modern times

"BambooHR took us out of our cavemen days. We used to store everything in filing cabinets and get signatures by hand. We needed to eliminate those time-consuming, manual processes. Onboarding was inconsistent and required multiple touchpoints across different systems."

Clouded visibility across a global team

"Around 2020, we needed to unify employees across our global organization. Teams in different countries were all working in separate systems, so our CEO couldn't get an accurate employee count or visibility into reporting structures. Once we brought all our employees into BambooHR, it became our source of truth and unified the entire team."

Solutions

Built for the next chapter of growth

"In the past few years, AAPC has grown to nearly 500 employees, and that's brought a lot more complexity in how we manage people and data. BambooHR has scaled right alongside us. It's been helpful knowing the system is growing with us, not something we're going to outgrow."

A partner that keeps the pace

"One of the things we've really appreciated about BambooHR is how it's continued to evolve over time. Early on, we were using it for more foundational HR needs, but as we've grown, the new features and updates have allowed us to expand how we use the platform without having to switch systems."

Onboarding without the bottlenecks

"The centralized employee database and onboarding workflows have had the biggest day-to-day impact. One example that stands out is onboarding at scale. With automated workflows and electronic signature requests, we can create a consistent, seamless experience for every new hire. It not only saves time for HR, but it creates a much better first impression for employees—and managers have clear visibility into where everything stands."

Where data becomes strategic direction

"As we look to the future, AI and automation are central to our direction. BambooHR is key because it gives us that clean, centralized data foundation we need. With that strong base, we're positioned for predictive analytics, smarter workforce planning, and more personalized employee experiences. Plus, it's already helping us reduce manual tasks and improve efficiency."

Intuitive tools for fast-moving teams

"My advice would be to strongly consider BambooHR. The platform is intuitive, visually well-organized, and easy for both HR and employees to navigate with minimal training. Setting up features is straightforward, allowing HR teams to move fast without friction. BambooHR's continuous evolution keeps pace with the changing HR landscape."

See how BambooHR can set you free to do great work!

REQUEST A DEMO