

Industry: Finance

Employees: 26–100

Location: United States

Solutions: Integrations, Onboarding, Payroll, Compliance

See how HOA Accounting Services uses **Bamboohr®** to automate manual HR processes and reclaim hours of work



Reduced
HR task time
by **98%**



Spends
15 minutes
weekly on HR



Supports a
growing employee
base in 11 states



HOA Accounting Services provides specialized financial management for homeowners associations across the US. From full-service accounting and accounts payable to financial reporting

and compliance support, their team helps community associations stay accurate, transparent, and audit-ready—so boards can focus on serving residents, not spreadsheets.



“Whether you’re a business owner or an employee, you experience all these different systems and software. I don’t think anything compares to **Bamboohr**—it’s not even close.”

TAWNY BARTEL | PRESIDENT | HOA ACCOUNTING SERVICES

Challenges

When HR isn't your day job

"I'm managing the entire HR process and I'm not even an HR professional. As the owner of the company, I was handling it because we were too small to hire an employee or outside company to handle that process."

A difficult system got even harder

"When I came on board, we were using a payroll system that was just okay. There were a lot of manual efforts required for 401(k) processing, benefits, and information between the different entities—none of it was integrated. I was already considering making a change. But then the payroll system was bought out by another HRIS, and the situation just got worse. Something that already didn't meet all our needs was suddenly very difficult to use."

High-stakes 401(k) stress

"One of my biggest issues with our previous solution was 401(k) management. This was a stressor for me because it's such a sensitive topic and highly regulated. I didn't have a good way to manage it."

The hidden time sink of daily HR

"I started looking for a solution that could take some time away from what I was doing because I was spending way too much time on HR. As the business owner, I didn't think that HR was going to be such a big deal, but it took up a huge percentage of my time. It really just adds up, all the little things: Time clock edits, questions about PTO, etc. HR took up 30% to 40% of my week, and it was all just stuff that people can do themselves. Now, with BambooHR, I realize spending all my time on that wasn't even necessary."

Solutions

HR time reduced to 15 minutes a week

"The time savings for me as a business owner and president is huge because that time can be spent elsewhere. I spend about 15 minutes a week on HR now. BambooHR also prolongs the time until we actually need an employee or somebody else that we have to pay significantly more to step into the process, because we already have a tool that helps us with so much. So for me, it's a no-brainer."

Dedicated support for effortless implementation

"Even though any implementation of new software is a headache from the added work, BambooHR makes it easy. That's the same experience I've had with everybody at BambooHR: There's a real check-in, a sense of care, and the relationships are maintained."

Connecting HR needs with dream integrations

"A big selling point for me was that BambooHR has an integrations marketplace. I set up an integration to take care of my 401(k) needs. I also started using EasyLlama for its customizable, expert-built classes for employees. I saw it pop up and I was like, 'That is something I've been dreaming of.'"

Onboarding that drives employee longevity

"Onboarding is one of my favorite things because it has helped with retention. It makes a great first impression and has a huge effect on how an

employee feels about the longevity that they have with us. We only lost one person last year, and it was for personal reasons. The onboarding process helps establish that culture of belonging from the get-go."

Automations with a personal touch

"I have automations and workflows set up for absolutely everything. It's amazing because I can just set it and forget it. The employees are getting this incredible experience because they're getting communications with a personal touch. I appreciate all the different parts of BambooHR, but the customization allows us to make it a unique experience for our company and fit our needs."

Step-by-step guidance for complex compliance

"BambooHR provides walkthroughs of how to set up employees in new states. That's something our previous provider never did—I was completely on my own in that process, and it was intimidating. BambooHR helps you step-by-step. It's super user-friendly for somebody like me who doesn't have experience in this."

A clear winner among HR systems

"There are so many reasons that I'm happy about BambooHR. I tell people all the time that it's one of my favorite partners when it comes to our day-to-day tools." 🌱

See how BambooHR can set you free to do great work!

REQUEST A DEMO